CMU Libraries Data & Code Support Terms of Use

Overview

The [Data & Code Support Service](#) provides guidance on working with data using open source coding languages and data science tools. The primary goals are to help users learn concepts, strategies, and tips they can apply to their research question and to improve confidence in coding.

If you have any questions or are not sure whether this service is right for you, please reach out to us.

Eligibility

This service is available for free for anyone in the CMU campus community including students, staff, faculty, alumni, and community partners.

Scope of Service

Consultants can assist with the types of questions outlined on the Data & Code Support [website](#). If you need help with a skill that is beyond the scope of this service, we will do our best to guide you to the appropriate resources.

Students should seek help from their TAs when possible as they will be more familiar with the subject area and assignment expectations. This service is intended to supplement TA support, not replace it.

Academic Integrity

Students using the service are responsible for adhering to the [Carnegie Mellon University Policy on Academic Integrity](#). Please refer to your course syllabi for additional policies related to receiving assistance for course assignments.

Service Capacity

To ensure fair access, users may be referred to other library and university resources if multiple consultations are requested. In the case of students, consultants may also encourage them to seek help from their TA or course instructor.

Code of Conduct

All users are expected to be courteous and respectful, adhering to the [Code of Conduct](#).

Acknowledgement

These Terms of Use are adapted from the Data Science Consulting Terms of Service from NC State University Libraries.